



Boarding Procedures

Embarkation times are printed on the front of your Cruise Contract. Generally, however, early embarkation will commence at 11:30 a.m. There may be certain exceptions due to local governmental procedures. Keep in mind that you must be on the ship at least one hour before departure, and the gangway will be pulled 30 minutes before sailing.

*New U.S. government security regulations require us to submit certain guest information to law enforcement authorities at least 60 minutes prior to departure. To meet this requirement, Holland America must have the necessary information in their records at least **90 minutes** before departure. If they do not have your information by this deadline, you will be unable to sail. Guests are urged to complete the Online Check-in process before leaving home. Guests who wait to check in at the terminal risk being unable to sail even if they arrive at the terminal before the vessel leaves. You will be responsible for all costs you incur to join the vessel at the next port.*

Prior to boarding, you will pass through a security checkpoint. Next, you will be required to complete ship check-in formalities. Please note: Except for wine and champagne, alcoholic beverages may not be brought on board during embarkation or in ports of call. Bottles and other containers will be collected for safekeeping and delivered to your stateroom on the last day of the voyage.

Upon completion of check-in, you will receive a guest identification card equipped with a bar code. This card serves as your identification for security procedures when embarking and disembarking the ship and for making purchases on board. It is also your room key. Please have your card and photo identification ready and available whenever getting on or off the ship, as you will need to scan your card at the optical monitors located at the gangway.

IMPORTANT: For this procedure, you will need to present your travel documents, including your Cruise Ticket portion of your Cruise Contract, a completed Immigration questionnaire (one per person), the Bahamian Immigration questionnaire (one per person, if applicable) and the required proof of citizenship. You can expedite your check-in by completing the Online Check-In prior to leaving home.

For more information on this and the documentation you will need to have with you, please see Documentation. You may also receive arrival documentation from Immigration when arriving at the airport. Please keep these available for check-in. The Front Office on board may require the collection of passports for cruises that travel from country to country to prepare for immigration formalities. You will receive a passport receipt upon collection of your passport, and will be advised on board when the passports will be redistributed.

When embarkation commences, HAs previous sailing guests will have just disembarked and they will still be in the process of preparing the vessel for your cruise. We anticipate that your stateroom will be ready at approximately 1:00 p.m. Therefore, they kindly ask you not to visit

your stateroom until an announcement that the staterooms are ready has been made via the Public Address system. For security reasons, the loading of luggage, which you checked in at the terminal, will not commence until 1:00 p.m. Your luggage will arrive in your stateroom later in the afternoon, via your cabin steward. Please feel free to relax in the Public and Pool Areas. The Lido Restaurant embarkation buffet and the Pool Grill shall open at 12:00 noon.

Their embarkation procedures are smooth and easy; you carry nothing but your hand luggage, and everything is beautifully organized so you will have no worries. It is truly a suitable prelude to your carefree holiday. Don't miss the sail away festivities with the entertainment staff!

Disembarkation

Guests will be requested to complete a disembarkation form at the beginning of the cruise to coordinate transfers and luggage handling with the post cruise arrangements. Please fill out the form and return it to the Front Office as soon as possible.

A disembarkation talk will be given shortly before the end of your cruise, outlining important procedures regarding customs formalities, baggage handling, travel arrangements, etc. It is essential that at least one member of your party attend.

On the last night of your cruise you will need to place your luggage, with the provided luggage tags, outside your cabin before you retire (except Deluxe Verandah Suite guests). Please place your luggage on the opposite side of the emergency lighting so it does not obstruct this safety feature. Keep your baggage tags on your luggage as they contain your departing flight information.

Gather together your personal identification, airline tickets, customs forms, medications and other important items along with the clothes and shoes you intend to wear the next day. Place them in your carry-on bag or on your person so you can access them easily. Please remember that valuables should not be placed in the luggage you place outside your cabin.

After the ship docks, it must be cleared by local authorities before any guests may disembark. You should plan on being able to leave the ship two to three hours after the time of docking indicated on your Cruise Contract. Outbound flights should be scheduled with plenty of time for transfers from the ship to the airport. The amount of time you allow for transferring depends on the disembarkation port.